

## Director Elections Mail In & Online Voting Q & A

### Why am I being given the option to vote online?

Online voting is a highly efficient and cost-effective way for members to exercise their voting privilege.

Using the electronic voting option will reduce return mail costs.

### Can I vote using a mobile device?

Yes, the online voting system is mobile-friendly.

### Is online voting safe?

Yes. Our online voting is a stand-alone software system that is not directly attached to the MCGA database. There is no connection whatsoever to your personal information.

### Can anyone find out who I voted for?

No. Your vote is completely anonymous. We can only determine whether or not your vote has been cast.

### I noticed that when I voted and my farm partner voted, the nominees were presented in a different order. Why does this happen?

There is a natural bias for people who do not have a preference to vote for the first nominee on the list. We present the nominees in random order to prevent this behaviour from affecting the vote.

### Can you vote by mail and electronically?

No, the system will not allow a voter identification to be used more than once. Regardless of where you vote (online or paper ballot), once your vote is cast, attempting to use it again will result in an error code. It will take the vote that is entered first into the system.

### I suspect somebody cast a vote using my voter ID without my consent. What should I do?

Advise Avenue 4. We will have the vote cleared and you will be able to cast your vote within about 2 business days.

### How are the votes tabulated?

Votes are automatically tabulated online after the voter confirms the selections made. The vote is considered cast at that time and the tabulation is updated immediately by the system.

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### **How can we be sure the voting tabulation was accurate?**

The voting system has been audited by two independent organizations. It is completely automated. It is considered 100% accurate.

### **What happens to my private information after the election? Has it been secure through the process?**

This system is not linked directly to the member database. Your member name, mailing address and postal code reside in the database used in the voting application. During the voting process, the database is held in an independent server. This data is encrypted on the server in a locked ISO with 256-bit encryption to encapsulate the data. After the election results are announced, the system's database will be destroyed.

### **We received more than one ballot. Why did this happen?**

Canola that was under different personal and business names each result in a unique membership. The system does have some duplications due to inconsistencies in how elevators report names. If you feel you received a second ballot in error, please only vote once. Please reach out to [admin@canolagrowers.com](mailto:admin@canolagrowers.com) to advise us of this error and help us update our records.

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